



# TechnovateTranslations.com

Targeted Language Solutions!

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## Technovate Translations Order Guarantee

You can depend on Technovate Translations to provide the highest quality, excellent customer support, and user-friendly systems.

We Guarantee:

**24 Hour Customer Support** – At Technovate Translations, our lights are always burning. We provide round-the-clock client support. We're available anytime to answer your questions and update your order.

**User-Friendly Job Database** – As a Technovate Translations client, you will have access to your translation project through our easy-to-use translation database. We've made it as easy as possible for you to log in securely and access your translated documents.

**Quality Control** – Each document we translate is processed by two highly skilled translators. After the first translator does the translation, a second translator performs a quality check and makes any changes that are necessary to improve the flow and readability of the document in its new language. Two translators stand behind every Technovate Translations project – guaranteeing quality.

**Industry Specific Translators** – We work with translators who have backgrounds in many diverse fields. If your project is one which requires the translator to have knowledge of terminology or concepts beyond the scope of normal language, we will place it with a translator with specific experience in your industry.

**Reserve Your Translator** – If you are particularly impressed with the ability of one of our translators, you have the option to reserve that translator for all of your future translation needs. We will do everything we can to make sure that the translator you request is available to you. This guarantee only applies if Technovate Translations has ample notice of your upcoming translation needs.

Customer Satisfaction is  
the Technovate Translations Promise.



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Toronto: 416-222-2896  
Vancouver: 604-873-1665  
Ottawa: 613-686-2225

USA  
Los Angeles: 310-314-4817  
Washington DC: 202-552-2333  
Seattle: 206-494-0278